



2024-07-01

## GKE ERP Migration

Dear Valued Customer,

GKE-GmbH joined Mesa Laboratories Inc. in October 2023 - [click here to read the press release](#). Since the acquisition, we have been working to align our internal processes, while at the same time ensuring that our customer-facing processes continue to be as seamless as possible. As part of our integration efforts, we will be transitioning our enterprise resource planning (ERP) system. This transition will begin on **July 29, 2024**.

During our cutover period, most of our administrative and operational functions will be temporarily offline. These include production, customer support, shipping and purchasing. We are aiming for minimal disruptions during this period. However, if you have urgent product needs, we recommend you place your order as soon as possible, latest on 22 July 2024.

### **Normal operations will resume by Monday, August 12th.**

With our new ERP system in place, customers will receive a new customer number and may notice some cosmetic changes to various forms, including order acknowledgments and invoices. The ordering process and contact persons will remain unchanged.

If you have questions, please contact your GKE representative or our customer support at the numbers below. We look forward to continuing our good cooperation and thank you for your understanding.

Yours faithfully,

Toni Seis  
Managing Director